Read the entire instruction manual before you start installation and assembly. If you have any questions regarding any of the instructions or warnings, please contact your local distributor for assistance.

A CAUTION: Use with products heavier than the rated weights indicated may result in instability causing possible injury.

Please closely follow the assembly instructions. Improper installation may result in damage or serious personal injury.

Safety gear and proper tools must be used. This product should only be installed by professionals.

Make sure that the supporting surface will safely support the combined weight of the equipment and all attached hardware and components.

Use the mounting screws provided and DO NOT OVER TIGHTEN mounting screws.

This product ontains small items that could be a choking hazard if swallowed. Keep these items away from children.

This product is intended for indoor use only. Using this product outdoors could lead to product failure and personal injury.

IMPORTANT: Ensure that you have received all parts according to the component checklist prior to installation. If any parts are missing or faulty, contact your place of purchase for a replacement.

MAINTENANCE: Check that he product is secure and safe to use at roader intervaled at least sons these months.

MAINTENANCE: Check that the product is secure and safe to use at regular intervals (at least every three months).

WARRANTY INFORMATION

Altronic Distributors warrants this product for one year from date of purchase from Altronics or its resellers to the consumer. If this item is part of an installation or another product, please contact the installer or supplier for your warranty

During the warranty period, we undertake to repair or replace your product at no charge if found to be defective due to a manufacturing fault. The warranty excludes damage by misuse or incorrect installation (i.e. failure to install and operate device according to specifications in the supplied instruction manual), neglect, shipping accident, or no fault found, nor by use in a way or manner not intended by the supplier.

For repair or service please contact your PLACE OF PURCHASE.

If this item was purchased directly from Altronics please make a warranty claim by:

1. FOR MAIL ORDER CUSTOMERS (includes school and trade orders),

a) Calling your nearest store location and quoting your tax invoice number

b) Upon contacting Altronics we will issue an R.A. (Return Authorisation). As Altronics have a number of service agents throughout Australia, a copy of the R.A. will be emailed, faxed or mailed to you with full instructions of how and where to send the goods. The freight for shipping goods back to

Altronics for all repairs is at the customers expense.

c) A copy of the R.A. form, (or at the very minimum, the R.A. number) must accompany the goods to effect the repair.

 $\ d) \ Altronics \ will \ pay \ the \ return \ freight \ to \ the \ customer \ where \ the \ warranty \ claim \ has \ been \ accepted.$

e) Please quote the R.A. number in any correspondence to us.

2. FOR OVER THE COUNTER PURCHASES to make a warranty claim, please return the goods to us in any of our stores, with a copy of your stores are considered by the counterpart of the co

a) Upon leaving the goods at one of our stores, an R.A. number will be issued to you.

b) Once repaired, you will be contacted, advising that the goods are ready to be collected from the store.

It is at Altronics discretion as to whether the goods will be repaired or replaced (whilst under warranty); and as to whether identical goods will be used to replace the item due to changes of models / products.

 $Note: Under \ no\ circumstances\ should\ you\ attempt\ to\ repair\ the\ device\ yourself\ or\ via\ a\ non-authorised\ Altronics\ service\ centre,\ as\ this$ will invalidate the warranty!

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Distributed by Altronic Distributors Pty. Ltd. Phone: (08) 9428 2199

Revision 16/10/2020



Instruction Manual

COUNTERBALANCE MONITOR ARM

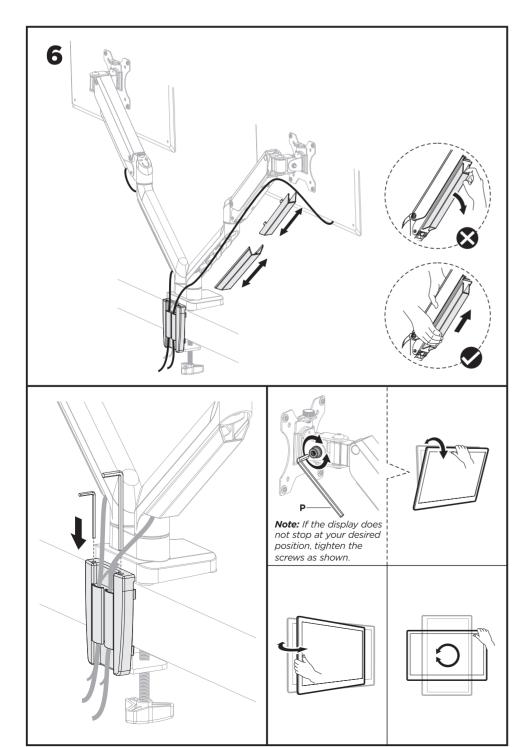


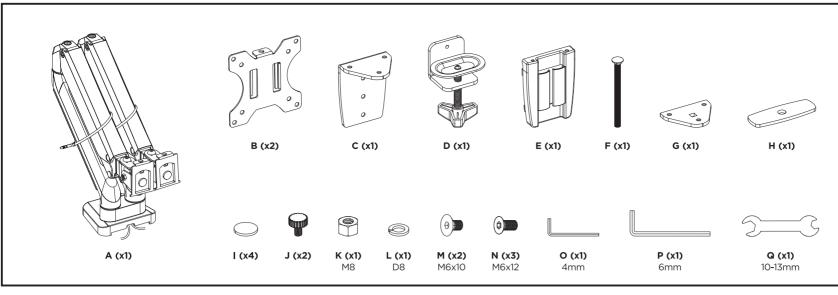
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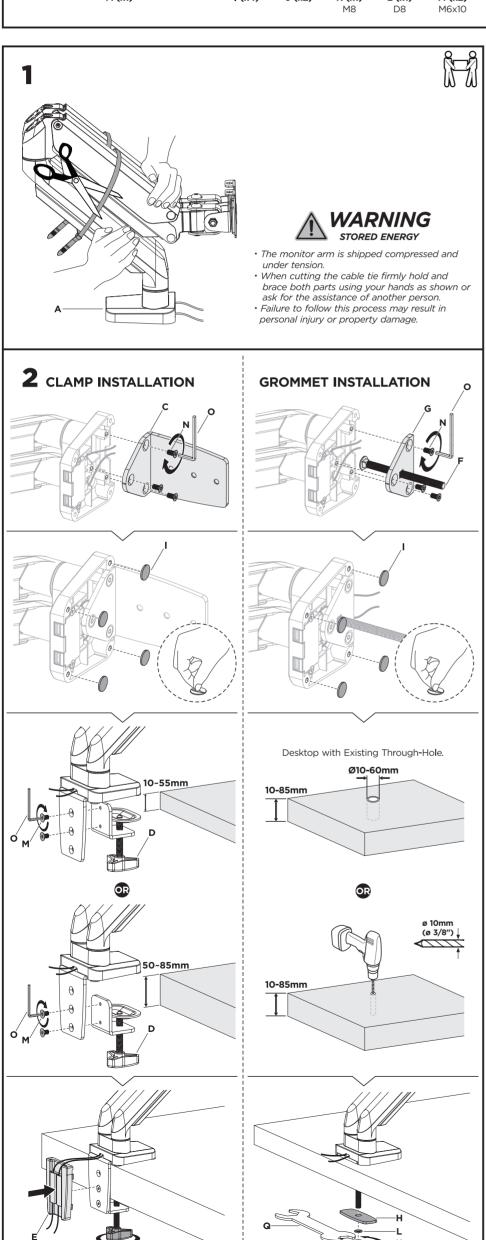
VESA Compatible 75x75 100x100

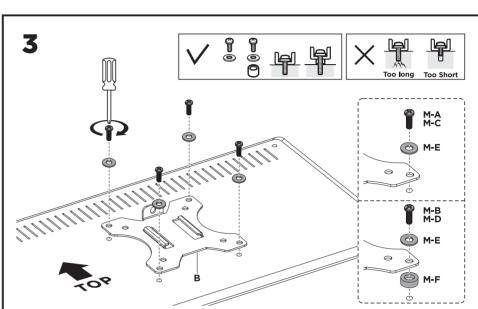












M-A (x4) M4x12

M-C (x4) M5x12

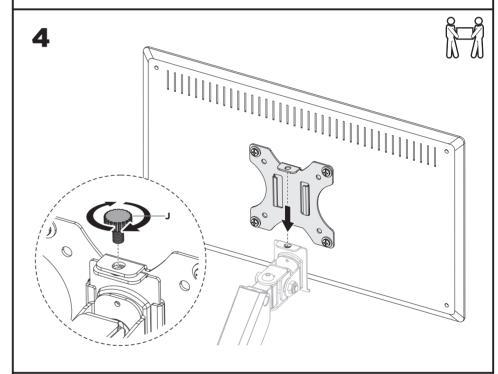
M-E (x4) D5

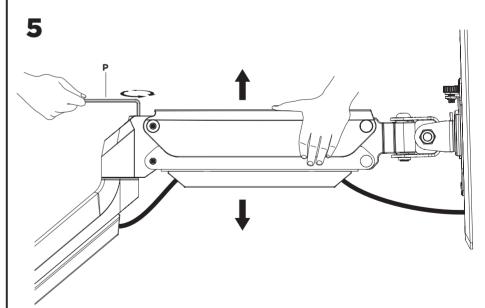
M-B (x4) M4x16

M-D (x4) M5x16

M-F (x4) Ø15xØ8x5

x2





To properly balance the arm with monitor mounted, adjust the spring tension using the supplied Allen Key as follows:

First, position and firmly hold the arm horizontally as shown. Ask for assistance should you require it.





CAUTION: To avoid damage to monitor or mount, always keep the arm in a horizontal position while making adjustments. Again, ask for assistance if required.



If the arm **drops**, turn the adjustment screw counter-clockwise until it stays in a horizontal position.



If the arm **rises,** turn the adjustment screw clockwise until it stays in a horizontal position.



CAUTION: DO NOT over tighten the screws.