# Redback® Touchscreen Wall Plates







A 4461

.



A 4462



Zone Selection		FUNCTN RM1 Input & Volume Selection			
FUNCTN RM1	RESTAURANT	DAB RADIO		FOXTEL	
DAB RADIO : 50%	DAB RADIO : OFF	1	Vol+		Vol+
FOXTEL : 45%	FOXTEL: 43%	Vol	Vola	Vol	Vol-
ROCK RADIO : 67%	ROCK RADIO : OFF	50%	00-	45%	VOI
RADIO MIC : OFF	RADIO MIC : OFF		On		On
GARDEN	LOUNGE	ROCK RADIO		RADIO MIC	
DAB RADIO : 55%	DAB RADIO : OFF		Vol+		Vol+
FOXTEL : OFF	FOXTEL : OFF	67%	Vol-	Vol 42%	Vol-
ROCK RADIO : OFF	ROCK RADIO : 50%			43%	
RADIO MIC : 25%	RADIO MIC : 55%		On		Off

A 4463

A 4464

# Installation Manual

## Models

A 4461 7" Master Wall Plate Black A 4462 4.3" Zone Wall Plate Black A 4463 7" Master Wall Plate White A 4464 4.3" Zone Wall Plate White

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# Redback® Touchscreen Wall Plates

### 1.0 WALL PLATE CONNECTION GUIDE

Figures 1 and 2 show the connection details of the wall plates. The location of the Micro SD card and RJ45 connectors are shown.







Mounting Screw Hole Use supplied M2.5mm countersunk bolt

Fig 2. A 4462 and A 4464 connections

### 1 Micro SD Card

The SD card is used for firmware updates only (Note: The Micro SD Card is inserted with the contacts facing the rear of the wall plate).

### 2 RJ45 Primary Connector

This is used for the connection between the wallplate and the main controller such as the Redback A 4450 or A 4460. Connection is made using Cat5/6 cable to a maximum distance of 200m.

### 3 RJ45 Secondary Connector

This is used when cascading two plates. When connecting two plates on a single cable run, connect from this port on plate 1 to the primary connector on plate 2. The combined cable run distance from the master unit to the cascaded plate should not exceed 200m.

### 2.0 WALL PLATE MOUNTING BRACKET

Figures 3 and 4 show the mounting brackets to suit the two different size wall plates.

The brackets are designed to fit Australian standard electrical wall boxes in single gang and/or double gang.

To mount the wall plate to a wall box use the supplied 32mm x 6/32 threaded screws. If not using a wall box then mount the bracket using screws suitable for the mounting surface (not supplied).

To fit the wall plate to the mounting bracket, first insert the hooks at the top of the bracket into the mouting slots on the back of the wall plate. Then push the bottom of the wall plate against the wall making sure the bottom of the bracket fits into the cutout/s on the rear of the wall plate. Using the supplied countersunk M2.5mm bolt/s, secure the plate to the bracket (Note: the bolt/s will pull the plate upwards so that the hooks at the top of the bracket fit tightly into the wall plate).



### 3.0 SETUP

The product will be supplied blank, and will need to be configured for use. Where possible, this process is automated (usually on newer Redback® products), requiring only user confirmation.

If a mistake is made in selection, the process can be aborted and reset at the final step (step 3 overleaf). To abort the process continue until given a final "CONFIRM" / "CANCEL" choice, choose "CANCEL" and re-insert the SD card to try again.

#### First Use

Connect the wall plate to the Redback® master unit. This may be a newer product such as the A 4450 or A 4460 or an older supported legacy product (Refer to the Redback website for compatible products).

System components are connected using "pin to pin" configuration RJ45 data cabling as shown below in figure 5. When installing ensure all connections are verified with a LAN cable tester before switching any system component on. A short Cat6 patch lead is supplied for setup if required.



Fig 5

# Redback® Touchscreen Wall Plates

With the wall plate connected as per the master unit instructions, power up the master unit.

#### Step 1:

A number of newer products (eg Redback® A4450, A4460, A 4650) support automatic detection, and this step will be automatically completed and user interaction skipped where available.

If automatic detection is not available, select the master unit the device is to be used with, from the presented list. If the master unit does not appear in the list, then it may NOT be compatible or the wall plate may require an update. (Check the Redback wesbite for compatible products and download a firmware update if available). Refer to section 4.0 for firmware updating instructions.

#### Step 2:

The next step is to select the wall plate function. A number of different functional options may be available (e.g. Master Plate or Zone Plate), This list is specific to the master product. Refer to master product instructions for specifics of the available functions. Select the desired function from the presented list.

Note: If only one option is available it will be automatically selected.

#### Step 3:

With the master product and function now selected the unit will present a final confirmation, including information on the currently programmed image (if not blank) and the selected image to program. Select "CONFIRM" to continue or "CANCEL" to cancel.

If the loading is cancelled, the unit will halt until the SD card is re-inserted, and then reset and go back to step 1.

If confirmed, the loading process will begin and a progress bar will show completion.

Once loading is complete, the user will be notified if the loading succeeded or failed. If loading is successful the user will be asked to remove the SD card.

Once the SD card is removed the unit will start after a 5 second hold.

### **4.0 FIRMWARE UPDATES**

If an update is available for a particular function, download and place the supplied ".bin" file on the root folder of a Micro SD card and insert into the unit. Reset the system via the wall plate menu (Menu->System Actions->Reset, for most products).

The wall plate will reset, scan the micro SD card and find the update and then present a confirmation screen providing information on the currently loaded and updated program. Select "CONFIRM" to continue. The update file will not be deleted from the SD card on completion, and hence can be used to update multiple units.