

Professional Direct Drive Turntable with USB Recording



DJ-U Pro **Users Guide**

Introduction

Thank you for purchasing the CORD™ DJ-U Pro, Direct Drive USB Recording Turntable. The DJ-U Pro is just one of the many products in our range embracing our philosophy of 'extraordinary audio visual gear.'

This product has been designed and engineered to give you many years of enjoyment. Please ensure you carefully read this manual to gain the maximum performance and safety from your purchase.

We suggest you keep your original proof of purchase receipt, this manual and the original packaging for future reference, in case you need to move your product, or in the unlikely event that you need to return the product for service.

Product updates, technical info, warranty and service centre details are available on our web site at www.cord-av.com.au







TO REDUCE THE RISK OF ELECTRIC SHOCK
DO NOT REMOVE THE FRONT OR BACK COVER.
NO USER SERVICEABLE PARTS INSIDE.
REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

To prevent electric shock, do not use the polarized AC power plug with an extension cord, receptacle or other outlet unless the blades can be fully inserted to prevent blade exposure and the potential risk of electric shock.



CONFORMS TO AUSTRALIAN AND NEW ZEALAND CERTIFICATION STANDARDS

AS/NZS: 60065

ELECTRICAL SAFETY PRODUCT

Important Safety Messages

Before you power up your new CORD™ product, to ensure safe and efficient operation please take the time to read the following:

- Keep these instructions in a safe place for future reference.
- Pay attention to all warnings as these are important to ensure your safety and the optimum operation of this product.
- Always use this product in accordance with the instructions.
- Do not use this product in or near water or in direct sunlight.
- Do not place items full of water on or near this product.
- Do not expose this product to rain or moisture of any kind.
- Do not use near any cooking, heating, cooling or ventilation appliances.
- Do not block any of the ventilation openings on this product.
- Turn this appliance off at the mains power switch during times of electrical storms or when the product will not be used for long periods of time.
- Only use the power cable and plug supplied with this product.
- Please consult a qualified electrician if the plug does not fit your power outlet.
- To ensure your safety, protect the power plug and cable from being walked on, cut, pinched, twisted or otherwise compromised.
- No user serviceable parts are used in this product. Refer all servicing to qualified and authorised service personnel.
- If the product has been damaged in any way for example if the power cable or plug is damaged, liquid has been spilled or objects have fallen inside the product, the product has been exposed to rain or moisture, does not operate normally or it has been dropped please refer the product to your nearest authorised service centre which can be found on our website at

www.cord-av.com.au

Precautions

SAFETY PRECAUTIONS:

Power sources:

This product should be operated only from the type of power source indicated on the rear panel rating label. If you are not sure of the type of power supply to your home, consult your product dealer or local Power Company.

Ventilation holes:

If objects are placed on top of this unit, the heat generated inside may not be able to dissipate properly. This will cause the internal temperature to rise and will adversely affect the performance of the product. Remember that a great deal of heat can be generated when this product is used for long periods of time.

Installation Location:

Do not install the unit in any of the following locations as this may result in a deterioration in performance or malfunction:

- Locations exposed to direct sunlight or near objects radiating heat such as heating appliances.
- Locations exposed to moisture or humidity.
- The stylus cartridge is very sensitive and may pick up slight sound pressure or vibrations from your loudspeakers which can travel along the floor or through the air resulting in feedback or howling sound. Find a location which is very stable and vibration free to reduce interference.
- The feet on the base of the unit function for both dampening and height adjustment. Adjust the feet to stabilize the main body securely and horizontally level.

Operating Temperature:

This unit may not perform at its best in an extremely hot or cold environment. The optimum ambient temperature range of operation is between 5° C ~ 35° C.

GENERAL PRECAUTIONS:

- Always clean the stylus both before and after playing a record with a soft brush designed specifically
 for cleaning stylus. Also remember to clean the record with a suitable brush on both sides before
 and after each use.
- Be careful not to make the turntable vibrate while a record is playing as this can result in damage to the stylus and the record.
- When changing over the headshell, clamp the tone arm to the arm rest so that the tone arm shaft is not strained in any way.
- Place only one record at a time on the platter. If two or more records are stacked on the platter, the stylus will not make proper contact with the grooves, and this will impair the quality of audio reproduction and cause damage to both the stylus and the record.
- Volatile liquids must not be used to clean any part of this unit, such as solvents, alcohol, paint thinners, etc. The use of such liquids may remove or damage the painted finish. Please avoid.

Setup & Assembly

Some assembly is required before you can begin to use your new unit. Please follow the assembly instructions below before attempting to use your turntable.

Before you begin assembly be sure that all parts and accessories have arrived intact. Please unpack all parts and use the check list below to identify parts and accessories:

- Instruction Manual
- Headshell / Cartridge / Stylus Assembly
- RCA Cable
- AC Power Cable (Fixed)
- USB Cable

- Platter
- Reversible Slipmat
- Counterweight
- 45-RPM Adaptor
- Acrylic Dust Cover / Lid

NOTES:

- Do not connect the AC power plug before assembly has been completed.
- Before turning the power on make sure once again all the connections and power voltage settings are correct. Always turn off the power when connecting or disconnecting any cables or accessories.

TURNTABLE ASSEMBLY:

1. Removing From Carton:

Carefully remove the main unit with the packing material intact from the carton. Remove the packing material once the unit has been removed from the carton.

IMPORTANT NOTE: Be sure to locate all of the accessories packaged within the polystyrene inner packing materials before discarding anything.

2. 45 Adapter:

Locate and remove the 45-rpm adapter from the packing material and place it in the 45 adapter cutout on the top of the main unit as per the Parts Identification diagram on Page 6.

3. Turntable Platter:

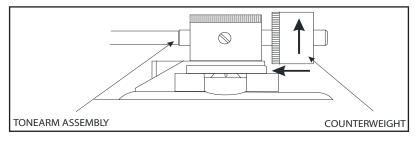
Remove the turntable platter from the packing material and gently insert the platter into the centre spindle on the base of the turntable unit.

4. Slipmat:

Remove the black felt slipmat from the packaging and place it over the centre spindle and onto the platter.

5. Counterweight:

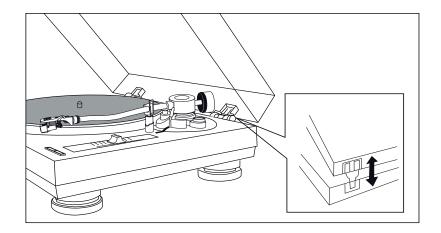
Slide the counterweight onto the rear shaft of the tonearm. Turn the counterweight gently in a clockwise direction (looking from the rear) and it will screw onto the rear shaft of the tonearm.



Setup & Assembly Cont'd

6. Dust Cover:

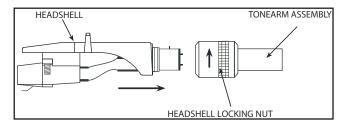
Install the dust cover into the hinge pockets of the upper rear chassis of the main unit. Once properly inserted, the tabs will securely click into place.



7. Headshell:

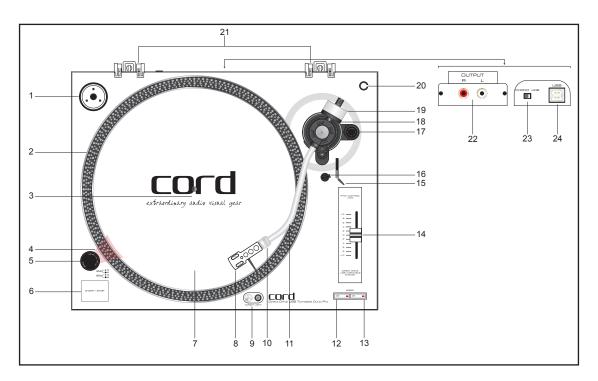
Make sure to leave the clear plastic protective stylus cover in place.

Gently push the round connector end of the Headshell into the front end of the Tonearm making sure to align the locating pin at the 12 O'clock position.



While holding the headshell, push gently into the front end of the tonearm. Simultaneously turn the headshell locking nut counter-clockwise to firmly secure the headshell into the tonearm. The headshell will slowly slide in as the nut turns. Tighten finger tight while carefully holding the headshell steadily horizontal. *Do not over tighten or use any hand tools for this procedure.

Controls & Functions



1. 45-RPM Adapter:

This adapter allows you to play standard 7" 45-RPM EP vinyl records with large center holes.

2. Strobe Indicators:

The outer edge of the platter is marked with four rows of circular indicators, or dots. These dots are used to visually detail various stages of pitch or rotation speed. The indicators are illuminated by the strobe indicator pilot lamp. Each row should appear to stand still at the correct pitch level.

3. Center Spindle:

The centre spindle holds both the turntable platter and vinyl records stable and centered during operation.

4. Strobe Indicator Pilot Lamp:

This lamp is specially designed to pulse a beam of light at the strobe indicators on the turntable platter to determine rotation speed. **NOTE:** The use of fluorescent lighting directly above the turntable can defeat the strobe indicator pilot lamp and adversely affect the indicator accuracy.

5. Power Switch:

This is a rotary power switch. To turn main power on, turn the switch clockwise. To turn main power off, turn the switch counter-clockwise.

6. Start/Stop:

This button controls platter motion. When the unit is turned on the platter <u>will not</u> automatically begin to spin. Pressing this button once will engage the high torque motor and spin the platter, pressing this button again will stop the platter.

7. Platter:

The platter connects directly to the center spindle. The platter and center spindle holds a vinyl record perfectly flat and centered.

8. Headshell:

The included headshell is used to connect your stylus & catridge to the tone arm.

Controls & Functions Cont'd

9. Target Light:

The Target Light is used to assist in cueing up the stylus more accurately in a dark environment.

10. Headshell Locking Nut:

The locking nut will securely hold the headshell to the tonearm.

11. S-Shaped Tone Arm:

The tonearm is the mechanism that holds the headshell and stylus allowing it to track across a record.

12. 331/3 RPM Speed Selector:

Engaging this button will rotate the platter at 33½ RPM. A red LED will glow when this function is activated.

13. 45 RPM Speed Selector:

Engaging this button will rotate the platter at 45 RPM. A red LED will glow when this function is activated.

14. Pitch Adjust Slider:

This slider is used to adjust the playback pitch or platter speed. This can be adjusted from minus 10% up to plus 10%.

15. Tonearm Lever:

This lever is used to safely elevate the tone arm above, or to lower onto a record without endangering the record surface.

16. Tonearm Rest and Clamp:

Safely holds the tonearm in a fixed position during periods of non-use and transportation.

17. Anti-Skate Control:

Compensates for inward tracking forces when the stylus nears the centre of the record by applying an outward force to the tonearm and stylus, which prevents the stylus skipping across the record.

18. Counterweight Scale:

This scale is used to properly balance the tonearm. **NOTE:** The counterweight scale must face toward the user.

19. Counterweight:

The counterweight balances the tone arm and adjusts the stylus pressure.

20. Spare Stylus Holder:

This cutout has been designed to safely store a spare stylus & headshell assembly.

21. Dust Cover Hinges:

Hinges connect the dust cover to the main chassis, with a hold-up function to keep the dust cover open while using the controls.

22. RCA Output Jacks:

These jacks send a low voltage Phono level output signal or high voltage Line level output signal to an amplifier, receiver or mixers Phono or Line input jacks.

23. Phono/Line Switch:

This switch is used to change the RCA audio output mode between Phono output or Line output.

24. USB Socket:

By connecting the Turntable to your computer via the USB cable (maximum 3.0m length). You can record your vinyl to your hard disk using the free **AUDACITY** recording software. You can download this free software at: http://www.audacity.sourceforge.net/

*Instructions for the use of this software is also available from the Audacity website.

Connections

TURNTABLE CONNECTIONS:

Before connecting the unit it is advised that you also consult your current equipments instruction manuals to ensure product compatibility and to ensure proper use.

IMPORTANT: Be sure to turn off the equipment before you make changes to <u>any</u> connections.

1. Phono / Line Switch:

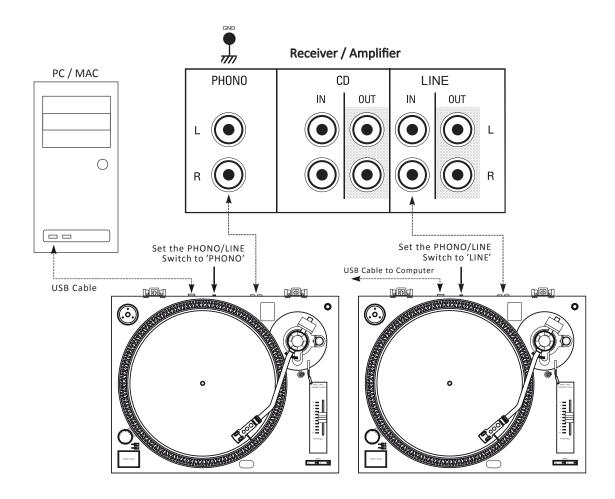
This unit has the ability to output either a PHONO signal or a LINE signal via the RCA output on the rear panel of the unit. The voltage and Impedance levels of the PHONO output and LINE output are very different. It is therefore extremely important to set this switch correctly.

If you connect this unit to a PHONO INPUT on your Receiver, Amplifier or Mixer etc: Set the PHONO/LINE Switch to 'PHONO'.

If you are connecting this unit to a LINE INPUT on your Receiver, Amplifier, Mixer, etc: Set the PHONO/ LINE Switch to 'LINE'.

2. RCA Audio Cable Connections:

Carefully connect the RCA cables from this turntable to either the PHONO or LINE input of your Amplifier, Receiver or Mixer as follows:



Connections Cont'd

*Important Notes on Phono vs. Line Inputs & Outputs:

It is not suitable to use the PHONO output of this turntable with a LINE Input on your Amplifier or Receiver. If you do connect this unit to a LINE INPUT when the switch is set to the PHONO position, the resulting playback will be very low and almost inaudible.

It is even more important that you do not use the LINE output of this turntable with a PHONO Input on ANY Amplifier, Receiver, etc. If you do connect this unit to a Phono input when the switch is set to the LINE position, the resulting playback will be extremely loud and distorted and *may easily cause serious* damage to your equipment, including your loudspeakers.

3. USB Cable Connection:

Connect the USB output on the Turntable to any available USB input on your PC or Mac Computer. This will enable you to record from your vinyl to an MP3 digital audio file using the free Audacity software.

4. Power Cable Connection:

Plug the mains power cable into your homes 240V mains power outlet and switch ON.

Adjusting the Tonearm & Stylus

TONEARM BALANCE ADJUSTMENT:

- 1. Set the ANTI-SKATE dial to '0' position.
- 2. Remove the Stylus cover.
- 3. Release the arm rest clamp and set the cueing lever to the up position to lift the tone arm up and off the arm rest.
- 4. Move the tonearm over to the space between the arm rest and the platter, taking care not to damage the stylus.
- 5. Set the cueing lever to the down position.
- 6. Support the headshell's finger-lift with one finger and attain level balance by turning the counter-weight either clockwise or counter-clockwise. 'Level balance' means when the tonearm is parallel to the platter, and the tonearm therefore sits still half way between the full up position and the full down position of the tonearm movement range. The tonearm should not tilt either toward the counterweight side or the headshell side. Once the tonearm is hovering perfectly horizontal, the stylus tracking weight is now set at zero.
- 7. Return the tonearm to the arm rest and fasten the arm rest clamp.
- 8. As the tracking force is zero when the tone arm is balanced level, turn only the tracking-force scale ring in front of the counter-weight, and set the '0' position on the scale to the index line on the top of the counterweight shaft. Be sure to hold the counterweight with the other hand so that it does not turn together with the scale ring.
- 9. Now turning the counterweight and scale ring together, set the correct tracking force opposite the index line on the counterweight shaft. The tracking-force scale ring has 0.1 gram steps and one full turn of the counterweight will yield a tracking force of 4.0 grams.

Adjusting the Tonearm & Stylus Cont'd

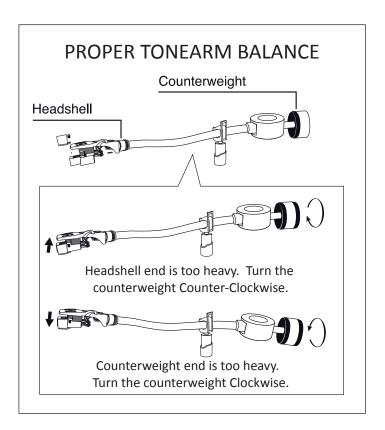
CARTRIDGE NOTES:

The Audiotechnica AT-3600L cartridge that comes standard with this unit has a recommended tracking force of 3.0~4.0 grams.

Turn the counterweight to the '3' mark on the tracking force scale dial.

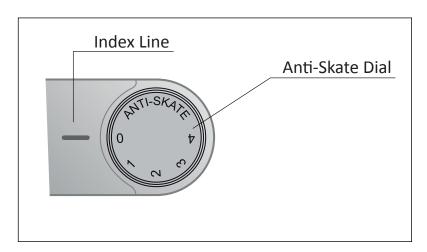
*The Audiotechnica AT-3600L Cartridge is an 'MM' or Moving Magnet type.

NOTE: Different Cartridge & Stylus brands and combinations will require different counterweight and Anti-Skate settings. Refer to the instructions that came with your Catridge and/or Stylus if you are using aftermarket parts.

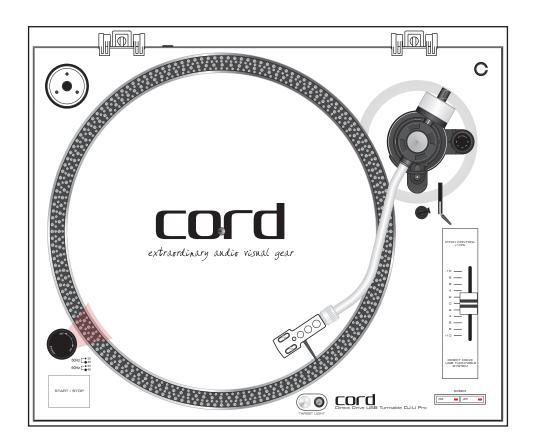


ANTI-SKATE / TRACKING FORCE ADJUSTMENT:

To adjust the Anti-Skate mechanism, turn the Anti-Skate dial so that the number corresponding to the required tracking force is opposite the index line $(3.0^{\circ}4.0 \text{ grams for the standard stylus/cartridge as per the last instruction})$. The numbers on the Anti-Skate Knob correspond to a gram of tracking force.



Operation



PLAYING A RECORD:

- 1. Turn the On/Off Switch clockwise to turn on the power to the unit. Both the speed indicator and the strobe- illuminator, which is located beneath the On/Off switch, will now light up red.
- 2. Place a record onto the platter. When playing a 45 RPM record with a large center hole, place the 45 RPM adapter on the center spindle first.
- 3. Set the speed to match that of the record by pressing either the 33½ RPM or 45 RPM button.
- 4. Remove the stylus protector from the stylus and release the tonearm rest clamp.
- 5. Set the cueing lever to the up position.
- 6. Press the Start/Stop Button, the turntable platter will rotate.
- 7. Move the tone arm so that the stylus is sitting over the desired groove on the record.
- 8. Set the cueing lever to the down position, the tone arm will descend slowly onto the record and begin playing.
- 9. When playback is finished raise the cueing lever then move the tone arm onto the arm rest.
 - **NOTE:** This is a fully manual turntable, therefore the user must manually lift the tonearm at the end of playback to avoid damaging the stylus.
- 10. Press the Start/Stop Button to stop the platter from rotating. Turn the On/Off Switch counterclockwise to turn off the power when finished use.

Operation Cont'd

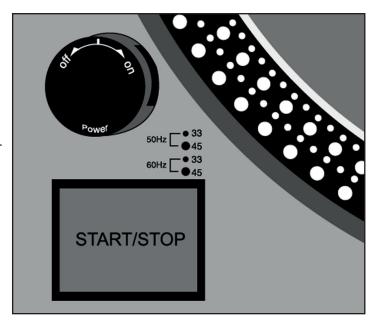
PITCH CONTROL:

To adjust the pitch, or the speed of playback, adjust the pitch control slider either up (slower) or down (faster) depending on your requirements.

On the side of the platter there are 4 rows of silver dots marked called strobe dots. For 50Hz power systems as used in Australia & New Zealand, only the top 2 rows of strobe dots need to be observed. These dots represent the following:

• Top row (small dots): 33\% RPM.

Second row (large dots): 45 RPM.



While illuminated by the red light from beneath the power dial and with the platter spinning, observe the strobe dots on the edge of the platter. If the appropriate row of strobe dots appears to be stationary, the platter is moving at the precise rated speed. If the dots appear to be moving to the right, the platter is moving below the rated speed and the Pitch Control slider should be moved down until the dots are stationary. If the dots appear to be moving to the left, the platter is moving above the rated speed and the Pitch Control slider should be moved up until the dots are stationary.

TARGET LIGHT:

The Target Light can be used to assist in cueing up the stylus more accurately in a dark environment.

To activate the Target Light, press the small button to the right hand side of the Target Light and the Target Light will pop up and illuminate.

To deactivate the Target Light, push the Target Light back down into the base of the unit. The target light will click into place once fully depressed.

PRODUCT MAINTENANCE:

Clean the stylus before and after each use, or as required during use with a soft brush specifically designed for the purpose to prevent the accumulation of dust.

When sound becomes distorted or noisy, check the condition of the stylus. If the stylus is worn out or damaged, replace it with a new one.

From time to time, the dust cover and turntable cabinet should be wiped down with a soft, dry cloth. Utmost care needs to be taken not to scratch the delicate gloss finish of the acrylic dust cover.

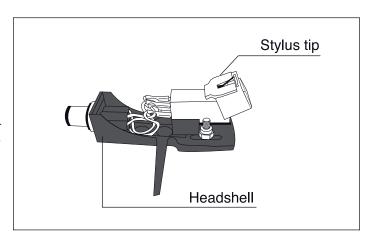
Volatile materials should not be used, such as solvents, alcohol, paint thinners, etc. They may remove the paint or damage the luster.

Stylus Replacement

The life expectancy of the stylus tip is approximately 500 hours when used properly. In the interest of maximum sound quality reproduction, we recommend replacement within this period.

The stylus tip is replaced by gripping the stylus holder and pulling it away from the body of the cartridge in a downwards motion.

The new stylus tip is then inserted by pushing it into the cartridge in an upwards motion.



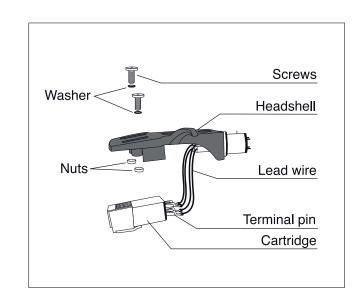
Cartridge Replacement

Remove the headshell from the tonearm. Remove the screws, nuts and washers that hold the cartridge to the headshell.

Disconnect the four lead wires from the back of the cartridge, taking care to remove the terminals with small pliers or the tip of a small screwdriver to prevent separating the connectors from the lead wires. Never pull by the wires alone.

The terminals on the headshell are configured in a specific way according to the arrangement below. Check the location and polarity of each of the cartridge's terminal pins and then connect the lead wires, taking care not to get the polarities mixed up:

Red : Right channel +
White : Left channel +
Green : Right channel Blue : Left channel -



Once connections are properly made, re-fasten the cartridge to the headshell using the screws, washers and nuts that you previously removed.

Specifications

GENERAL:

Model: Digital USB Direct Drive Turntable. Dimensions: 450(W) x 350(D) x 139(H)mm.

Weight: 5.36Kg.

Power Supply: AC 240V~50Hz. Power Consumption: 11W. Standard Test Condition:

Ambient Temperature: 20°C +/- 2°C.
Relative Humidity: 65% +/- 5%.

NOTE: Measurements are carried out between 5°C to 35°C and 45% to 85% relative humidity.

TURNTABLE SECTION:

Type: 2-speed fully manual.

Motor: 8pole 2phase brushless DC motor.

Drive Method: Direct drive.

Turntable Platter: 332mm Cast Aluminum.

Speeds: 33⅓ RPM & 45 RPM.

Wow and Flutter: Less than 0.15% WRMS (JIS WTD) at 33% RPM.

S/N Ratio: More than 55dB (DIN-B).

Pitch Controls: +/- 10%.

Starting Torque: More than 1 kgf.cm. Braking System: Electronic brake. Starting Time: Less than 1 second. Braking Time: Less than 1 second.

Time for Speed Change: Less than 1 second from 33½ RPM to 45 RPM. Time for Speed Change: Less than 1 second from 45 RPM to 33½ RPM.

Height of cue (first track): 8~10.5 mm. Cue descend time: 1~3 seconds. USB Function: USB Recording.

A/D, D/A: 16BIT 44.1KHz or 48KHz USB SELECTABLE.

Computer Interface: USB 1.1 compliant WINDOWS XP or MAC OSX.

TONEARM SECTION:

Type: Static balanced S-shaped tonearm with Cardan's Suspension.

Effective Arm Length: 220mm.

Overhang: 10mm.

Tracking Error Angle: Less than 3°

Tracking Force Adjustment Range: 3-4 grams. Applicable Cartridge Weight: 3.5g ~ 8.5g. Phono Output Level: 1.5~3.6mV @ 1KHz. Line Output Level: 90~216mV @ 1KHz.

Anti-Skate Range: 0~4 grams.

Channel Separation: More than 15 dB. Channel Balance: Within 2.5dB @ 1KHz.

EQ AMP:

Output: 150mV +/-4dB (IN: 2.5mV 1KHz).

RIAA (Frequency Response): 20Hz~20KHz +1/-3dB (IN: 1.5mV 1KHz).

Troubleshooting

Sometimes an operational fault can be mistaken for a malfunction or failure. Please check the following points to see if you can find the symptoms of your issue before you get in touch with your retailer or Authorised $CORD^{TM}$ Service Center. If you cannot locate the issue please contact your nearest retailer or Authorized $CORD^{TM}$ Service Center. Find us at $\underline{www.cord-av.com.au}$

SYMPTOM	POSSIBLE CAUSE	REMEDY	
Platter Does Not Rotate:	Power cable is unplugged.	Plug cable securely into wall outlet.	
No Sound:	RCA Audio cables incorrectly plugged into your Amplifier / Receiver.	Plug RCA Audio cables into the proper PHONO or LINE input of your Amplifier / Receiver. Refer to Page 8.	
	RCA Audio cables are not connected properly.	Connect cables securely to the PHONO or LINE input jacks of your amplifier. Refer to Page 8.	
	Headshell is not properly attached.	Firmly secure tone arm locking nut. Refer to Page 5.	
	Cartridge lead wires are loose.	Attach lead wires inside head shell properly. Refer to Page 13.	
	Amplifier is not being operated properly. Eg: Function switch, tape monitor switch, speaker switch, etc. are not set correctly.	Refer to the operating instructions that came with your Amplifier or Receiver.	
Music Tempo Is Incorrect:	Platter speed is not set properly.	Refer to operation of speed selection on page 11.	
	Pitch Control slider is not set properly in accordance with the platter speed.	Refer to operation of pitch control on page 12.	
Excessive Noise:	Tracking force is not correct.	Refer to tracking force adjustment procedure on page 10.	
	Dust or dirt has collected on the stylus tip.	Clean the stylus tip with a soft brush designed for this purpose.	
	Dust or dirt has collected on the record.	Clean the record with a specific record cleaner or record brush.	
Sound Is Distorted:	Dust or dirt has collected on the stylus tip.	Clean the stylus tip with a soft brush designed for this purpose.	
	Tracking force is not correct.	Refer to tracking force adjustment procedure on page 10.	
	Stylus is worn.	Replace stylus. Refer to Page 13.	
	Amplifier's tone controls are set too high.	Set tone controls to lower position. Refer to operating instructions.	
Tonearm Does Not Lower:	Cueing Lever is set to UP position.	Set cueing lever to DOWN position.	
Intermittent Sound:	Tracking force is not correct.	Refer to tracking force adjustment procedure on page 10.	
	Stylus is worn.	Replace stylus. Refer to Page 13.	
	Record is scratched or warped.	Replace your record.	

Warranty and Service

LIMITED WARRANTY - AUSTRALIA & NEW ZEALAND

CORD™ products are engineered and manufactured with pride for excellent performance, value and years of trouble free operation. In the unlikely event that you should have trouble with your CORD™ product we are pleased to offer this warranty. It is important that you read the contents of this warranty and be familiar with your rights and obligations.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits of this warranty are in addition to any rights and remedies imposed by Australian State and Federal legislation that cannot be excluded. Nothing in this warranty is to be interpreted as excluding, restricting or modifying any State or Federal legislation applicable to the supply of goods and services which cannot be excluded, restricted or modified.

Scope Of Warranty:

CORD™ warrants to the original retail purchaser that we will repair or replace, at our option, any CORD™ product which is found to be defective in material and/or workmanship for **12 months** from the date of purchase. During the warranty period, an authorised CORD™ Service Centre will provide both parts and labour free of charge to correct any defect in materials or workmanship, subject to the warranty terms and conditions.

Warranty Terms & Conditions:

- This warranty is valid within Australia and New Zealand for CORD™ products purchased in Australia or New Zealand for domestic home use only and where used in accordance with any instructions provided with or on the product.
- The warranty shall be void if the serial number is removed, defaced or altered.
- You must provide a copy of the original purchase receipt to obtain warranty repairs. We reserve the right to
 quote for and or charge for repairs outside the warranty period or where the date of original purchase cannot
 be verified.
- Warranty repairs must be undertaken by an authorised CORD™ Service Centre. Visit our web site for the location of your nearest CORD™ Service Centre.
- No person is authorised to make or give any assertions, statements or undertakings whether expressed or implied about other, or additional to, the terms of this warranty.
- We reserve the right to make changes or improvements in design or manufacture without any obligation to change or improve previously manufactured product. CORD™ shall not be responsible for incidental and or consequential damages or loss.

What Is Not Covered:

- The cost of delivery and insurance in transit to the service centre.
- It is your sole responsibility to arrange for your product to be forwarded to your nearest CORD™ Service Centre for repair or replacement.
- Time taken to investigate your warranty claim where the product is found to be in good working order. This includes where you have not followed instructions contained in any manuals provided with the product or where the fault is caused by use with incompatible equipment and or software.
- Warranty repairs where the product has been tampered with, altered, modified or repaired by an unauthorized person.
- Misuse, mishandling or abuse to the product including cosmetic imperfections, scratches, Acts of God and or electrical surge.
- Normal wear & tear and maintenance, cleaning, periodic check-ups or charges for installation, removal or reinstallation of the product.
- Audio or video data stored on your iPod and or other devices used with or connected to your CORD™ product or media of any type.

When You Need Service:

- If you do require warranty service please visit our web site for details of any warranty updates and the location
 of your nearest CORD™ authorised Service Centre. Alternatively you may contact our office directly via phone
 or e-mail. Contact details can be found on the last page of this booklet.
- Securely pack and send the product to the CORD™ authorised Service Centre. DO NOT return any accessories with your product unless the accessory is malfunctioning.
- We strongly suggest transit insurance as we cannot be responsible for products lost and or damaged when in transit to the Service Centre.
- Include a clear description of the problem you are experiencing with your product and your name, address and daytime contact details.

This warranty gives you specific legal rights and you may have other rights which vary from location to location. This limited warranty does not intend to affect these rights in any way whatsoever.

Notes

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DIRECT DRIVE USB RECORDING TURNTABLE

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