

## VIP-Trade Discount Card Application Form

We hereby apply for the Trade Card facilities with Altronics and submit the following confidential information for this purpose only

Business Name: .....

ABN Number: ..... Date: .....

### Delivery Address

### Postal Address

Address: .....

Address: .....

.....

.....

State: ..... Post Code: .....

State: ..... Post Code: .....

Telephone: ..... Fax: .....

### Contacts

Name: .....

Name: .....

Position: .....

Position: .....

Mobile: .....

Mobile: .....

Email: .....

Email: .....

Type of business: .....

Number of Cards required:

Tick to receive an Altronics Catalogue with your VIP-Trade Discount Card:

### Office Use Only

Card No: .....

Approved By: .....

Please email your application form to [trade@altronics.com.au](mailto:trade@altronics.com.au)

## VIP-Trade Account Terms & Conditions

The following terms and conditions are required to use the Altronics Trade Discount Card.

### Trading Level

Each order must total \$20 minimum value, including GST and excluding freight.

### Payment

Payment is due at the time of purchase. Payment must be made by cash, credit card, cheque or direct deposit. Our bank details are:

National Australia Bank, 50 St George's Tce, Perth, WA, 6000. | Account Number: 51675 - 8242 | BSB Number: 086 006

### Delivery

Orders are normally processed within one hour of receipt and generally despatched same day. Altronics offers a very low cost delivery service, Australia wide, thanks to "back loading rates". Our packaging, handling and delivery charges are based on the type of service required and the total weight of the consignment. Please note these charges are heavily subsidised and as a result, we are unable to ship goods via customer nominated couriers.

We also offer local metropolitan delivery in Melbourne, Sydney and Perth. Depending on the time your order is placed these orders are delivered either same day or overnight. Ask your sales person for more information on this service. Please note delivery rates and methods may change, please consult our website for the latest information

Note: We are unable to deliver to Post Office boxes via Courier service. ie. Jet Service or Road Express. We are unable to deliver to Building Construction sites.

For up to date freight pricing, simply head to our website, add the products you wish to purchase to the basket and a list of available delivery options will be displayed.

### Back Orders

Should an item be temporarily unavailable, we will automatically place the item on back order (valued at over \$10). If this service is not required please contact us upon receipt of your delivery or at time of placing your order.

### Warranty

All goods sold by Altronics are warranted free from defects in workmanship or materials for 12 months from supply unless the item is covered by an extended warranty. Please see our website for our full warranty statement.

### Return of Goods

Customers wishing to return goods must firstly obtain authorisation from Altronics. Unauthorised returns will not be accepted. Returns due to customer error are subject to 20% restocking fee.

### GST

Prices quoted by Altronics are inclusive of GST.

### Shortage/Damage

All claims for shortage or damage must be made within seven days of receipt.

### Transit Insurance

Responsibility for loss or damage of all goods is at the customer's care once the consignment has left our premises. Comprehensive insurance is available at a rate of \$1.00 per \$100.00 spent. ie. An invoice valued at \$200 will attract an insurance amount of \$2.00, an invoice valued below \$100.00 will attract \$1.00 of insurance.

### Prices

Prices are subject to change without notice. Trade discount is not available in conjunction with any other special offers.

### Lost or Damaged Cards

For replacement cards, please contact [trade@altronics.com.au](mailto:trade@altronics.com.au) with your details so we can post out a replacement